

Flexible Spending Accounts – AMERIFLEX

Mailing Address.....7 Carnegie Plaza Ste. 200, Cherry Hill, NJ 08003
Internet Address for Ameriflex.....www.myameriflex.com

For questions, duplicate cards and other service questions contact:
Medical or Dependent Care Customer Service.....1-888-868-3539
Please fax claims to the number printed on your form

For Directions on checking your Flexible Spending Account balance and history online (cardholders only) and accessing manual claim forms, please visit www.myameriflex.com.

See page 11 of your Benefit Booklet for information on Managing your Flexible Spending Accounts!

Sun Life - Dental Insurance

Customer Service.....1-800-442-7742
Fax Claims1-563-242-0184
Internet Address.....www.sunlife.com/us

Superior - Vision Insurance

Customer Service.....1-800-777-3800
Internet Address.....www.superiorvision.com

Harmony Online Enrollment

See page 11 of your Benefit Booklet for online enrollment instructions
Technical Support Desk1-866-875-4772

North Carolina State Health Plan

Customer Service.....1-888-234-2411
Internet Address.....<http://shnnc.org>

For more information on your benefits online visit
www.piercegroupbenefits.com/oakcountyschools
or for additional information concerning plans offered to employees of Oak County Schools please contact our North Carolina Service Center at 1-888-678-8670, ext. 17

Visit ColonialLife.com to set up your personal account. Download the free My Colonial Life app available at the iTunes store to access claims and policy information!

Customer Service Wellness Screenings 1-800-325-4368
TDD Hearing Services Customers call 1-800-798-4040
Internet Address www.coloniallife.com Claims Fax 1-800-880-9325

If you wish to file a Wellness/Cancer Screening claim for a test performed within the past 18 months, you need the name and date of the test performed as well as your doctor's name and phone number. Colonial also needs this information if this is for you or another individual and their name and social security number. You may:

- FILE BY PHONE! Call 1-800-325-4368 and provide the information requested by Colonial's Automated Voice Response System, 24 hours per day, 7 days a week, or
- SUBMIT ON THE INTERNET! Provide the information requested on the form at www.coloniallife.com, or
- Write your name, address, social security number, and identification number on your bill and indicate "Wellness Test." Fax this to Colonial at 1-800-880-9325 or MAIL to PO Box 100195, Columbia, SC 29208.

If your Wellness/Cancer Screening claim is more than 18 months old, you must fax or mail Colonial a copy of the bill or statement from your doctor indicating the type of procedure performed, the charge incurred and the date of the procedure. Please write your full name, social security number, and current address on the bill. Please Note: Cancer policy inclusion is not a part of the screening benefit, bills for tests covered and a copy of the diagnostic report (reflecting the abnormal reading of your first test) must be faxed to us for benefits to be provided.

When you terminate employment at Bladen Community College, you have the opportunity to continue your Colonial coverage either through direct billing or automatic payment through your bank account. Please contact Colonial at 1-800-325-4368 to request the continuation of benefits form.

