

Flexible Spending Accounts – AMERIFLEX

Mailing Address.....7 Carnegie Plaza Ste. 200, Cherry Hill, NJ 08003
Internet Address for Ameriflex.....www.myameriflex.com

For questions, duplicate cards and other service questions contact:
Medical or Dependent Care Customer Service.....1-888-868-3539
Please fax claims to the number printed on your form

For Directions on checking your Flexible Spending Account balance and history online (cardholders only) and accessing manual claim forms, please visit www.myameriflex.com.

See page 16 of your Benefit Booklet for information on Managing your Flexible Spending Accounts!

CALL A DOCTOR PLUS

1. Visit Teladoc.com or call (800) 835-2362 and select the option to 'set up your account'.
2. Be prepared to provide the following information: First Name, Last Name, Email Address: your primary email address, Phone Number: your primary phone number (cell phone preferred), Date of Birth
3. When you are asked if you have a username, chose 'no' and then provide the name of your employer.
4. Follow the rest of the steps, complete your medical history

North Carolina State Health Plan

Customer Service.....1-888-234-2416
Internet Address.....<http://shpnc.org>

IMS - Dental Insurance

Customer Service..... 919-877-9933 or 1-800-426-8739

Envolve - Vision Insurance

Customer Service.....1-800-368-4790
Internet Address.....www.myvisionplan.com

Unum – Term Life Insurance

Customer Service..... 1-800-421-0344
Internet Address..... www.unum.com

Nationwide – Pet Insurance

Customer Service.....1-877-738-7874
Internet Address..... www.PetsNationwide.com

Legal Shield – Pre-Paid Legal

Mark Spessard.....919-730-0720
Email Address.....mcs.legalshield@gmail.com

Harmony Online Enrollment

See pages 4-5 for online enrollment instructions

Technical Help Desk1-866-875-4772

To view your benefits online visit

www.piercergrouppenefits.com/
abtechnicalcommunitycollege

or for additional information concerning plans offered to employees of Asheville-Buncombe Technical Community College, please contact our North Carolina Service Center at 1-888-662-7500, ext. 100

Colonial Life

Visit ColonialLife.com to set up your personal account. Download the free My Colonial Life app available at the Apple iTunes store to access claims and policy information!

Customer Service & Wellness Screenings 1-800-325-4368

TDD for hearing impaired customers call 1-800-798-4040

Internet Address www.coloniallife.com

Claims Fax 1-800-880-9325

If you wish to file a Wellness/Cancer Screening claim for a test performed within the past 18 months, you need the name and date of the test performed as well as your doctor's name and phone number. Colonial also needs to know if this is for you or another covered individual and their name and social security number. You may:

FILE BY PHONE! Call 1-800-325-4368 and provide the information requested by Colonial's Automated Voice Response System, 24 hours per day, 7 days a week, or

SUBMIT ON THE INTERNET using the Wellness Claim Form at www.coloniallife.com, or

Write your name, address, social security number and/or policy/certificate number on your bill and indicate "Wellness Test." Fax this to Colonial at 1-800-880-9325 or MAIL to PO Box 100195, Columbia, SC 29202

If your Wellness/Cancer Screening test was more than one year ago, you must fax or mail Colonial a copy of the bill or statement from your doctor indicating the type of procedure performed, the charge incurred and the date of service. Please write your full name, social security number, and current address on the bill.

Please Note: If your cancer policy includes a second part to the screening benefit, bills for tests covered and a copy of the diagnostic report (reflecting the abnormal reading of your first test) must be mailed or faxed to us for benefits to be provided.

When you terminate employment with Asheville-Buncombe Technical Community College, you have the opportunity to continue your Colonial coverage either through direct billing or automatic payment through your bank account. Please contact Colonial at 1-800-325-4368 to request the continuation of benefits form.



PIERCE GROUP BENEFITS