

Benefits Call Center Specialist

Pierce Group Benefits (PGB) is currently one of the largest regional providers of employee benefits consulting and administration in both North Carolina and Virginia Public Sector markets. Our firm is a full service employee benefits brokerage that designs and communicates comprehensive benefits packages for large employers.

We are currently searching for a Benefits Call Center Specialist to work in our busy Benefits Service Center located in Holly Springs, NC. Duties include but are not limited to resolving incoming calls from agents, policy holders and plan administrators. Successful candidate will be required to be a licensed agent or willing to become a licensed agent in order to write insurance policies. Must have excellent attention to detail skills and be able to multi-task while working in a fast-paced office environment.

Job Requirements

Basic requirements include pleasant phone personality, working in a team environment, working knowledge of Microsoft Office Suite and a NC Health and Life insurance license or willingness to obtain license. Full-time position with benefits including paid time off, paid holidays, 401(k), medical, dental, vision, supplemental and FSAs.

If you are qualified and interested, please email your resume to jobs@piercergroupbenefits.com.