



IMPORTANT CONTACT INFORMATION

| | Carrier | Phone Number | Fax Number | Website |
|----------------------------------|-----------------------|--|----------------|--|
| Flexible Spending Accounts | IMS | 800-426-8739 | 919-562-0021 | www.ims-tpa.com |
| Dental Insurance | Delta Dental of NC | 1-800-662-8856 | - | www.deltadentalinc.com |
| Vision Insurance | Superior Vision | 1-800-507-3800 | 410-752-8969 | www.superiorvision.com |
| Long-Term Disability Benefits | Sun Life | 1-800-247-6875 | 563-242-0184 | www.sunlife.com/us |
| Student Loan Assistance Program | GradFin | (844) 472-3346 | - | www.gradfin.com/platform/mcdowellcountyschools |
| ID Theft & Legal Benefits | Legal Resources | 1-800-728-5768 | 757-498-4114 | www.legalresources.com |
| EAP & Life Planning Services | Colonial Life | 1-888-645-1722 | - | www.coloniallife.com/eap |
| BenSelect Online Enrollment | BenSelect | 888-662-7500 | - | www.harmony.benselect.com |
| North Carolina State Health Plan | SHPNC | 1-888-234-2416 | 919-765-2322 | www.shpnc.org |
| To View Your Benefits Online | Pierce Group Benefits | 1-888-662-7500 | 984-225-2605 | www.PierceGroupBenefits.com/McDowellCountySchools |
| Supplemental Benefits | Colonial Life | Customer Service & Wellness Screenings 1-800-325-4368 TDD For Hearing Impaired Customers 1-800-798-4040 | 1-800-880-9325 | www.coloniallife.com |



NC State Health Plan: Under certain qualifying events, employees and dependents have the opportunity to continue coverage for 18-36 months under the COBRA Act. Please contact the State Health Plan at **1-877-679-6272**. If you are retiring, you must either log into www.myncretirement.com or call **1-877-679-6272**.