



IMPORTANT CONTACT INFORMATION

	Carrier	Phone Number	Fax Number	Website
Flexible Spending Accounts	Flex Facts	1-877-943-2287	-	www.FlexFacts.com
Life Insurance	Colonial Life	1-888-645-1722	-	www.coloniallife.com/eap
Student Loan Assistance Program	GradFin	(844) 472-3346	-	www.gradfin.com
Harmony Online Enrollment	Harmony	1-866-875-4772	-	harmonyenroll.coloniallife.com
To View Your Benefits Online	Pierce Group Benefits	1-800-662-7500	984-225-2605	www.PierceGroupBenefits.com/CityofColonialHeights
Supplemental Benefits	Colonial Life	Customer Service & Wellness Screenings 1-800-325-4368 TDD For Hearing Impaired Customers 1-800-798-4040	1-800-880-9325	www.coloniallife.com



Under certain qualifying events, employees and dependents have the opportunity to continue coverage for 18-36 months under the COBRA Act.