



IMPORTANT CONTACT INFORMATION

	Carrier	Phone Number	Fax Number	Website
Employee Navigator	EENavigator	-	-	www.employeenavigator.com/benefits/account/login
Flexible Spending Accounts	Flores	800-532-3327	800-726-9982	www.flores247.com
Health Insurance	Cigna	1-800-853-2713	-	mycigna.com
Dental Insurance	Cigna	1-800-853-2713	-	mycigna.com
Vision Insurance	Cigna	1-800-853-2713	-	mycigna.com
EAP	Cigna	1-800-853-2713	-	mycigna.com
Student Loan Assistance Program	GradFin	(844) 472-3346	-	www.gradfin.com/partner/pierce
To View Your Benefits Online	Pierce Group Benefits	1-888-387-5955	984-225-2605	www.PierceGroupBenefits.com/NorthwesternCommunityServices-Board
Supplemental Benefits	Colonial Life	Customer Service & Wellness Screenings 1-800-325-4368 TDD For Hearing Impaired Customers 1-800-798-4040	1-800-880-9325	www.coloniallife.com



Under certain qualifying events, employees and dependents have the opportunity to continue coverage for 18-36 months under the COBRA Act.