



IMPORTANT CONTACT INFORMATION

	Carrier	Phone Number	Fax Number	Website
Flexible Spending Accounts	Ameriflex	888-868-3539	-	www.myameriflex.com
Vision Insurance	Community Eye Care	1-888-254-4290	-	www.communityeyecare.net
Short-Term Disability Benefits	USABLE	1-800-370-5856	-	www.usablelife.com
Group Term Life Insurance	MetLife	1 (800) 638-5433	-	www.metlife.com
Telemedicine Benefits	Call A Doctor Plus	800-835-2362	-	www.teledoc.com
Student Loan Assistance Program	GradFin	(844) 472-3346	-	www.gradfin.com
North Carolina State Health Plan	SHPNC	1-888-234-2416	919-765-2322	www.shpnc.org
BenSelect Online Enrollment	BenSelect	888-662-7500	-	harmony.benselect.com/lincolnton
To View Your Benefits Online	Pierce Group Benefits	1-888-662-7500	984-225-2605	www.PierceGroupBenefits.com/CityofLincolnton
Supplemental Benefits	Colonial Life	Customer Service & Wellness Screenings 1-800-325-4368 TDD For Hearing Impaired Customers 1-800-798-4040	1-800-880-9325	www.coloniallife.com



NC State Health Plan: Under certain qualifying events, employees and dependents have the opportunity to continue coverage for 18-36 months under the COBRA Act. Please contact the State Health Plan at 1-877-679-6272. If you are retiring, you must either log into www.myncretirement.com or call 1-877-679-6272.