



# IMPORTANT CONTACT INFORMATION

|                                  | Carrier               | Phone Number   | Fax Number     | Website  |
|----------------------------------|-----------------------|--|----------------|--|
| Flexible Spending Accounts       | Ameriflex             | 888-868-3539   | -              | <a href="http://www.myameriflex.com">www.myameriflex.com</a>                                       |
| Dental Insurance                 | Sun Life              | 1-800-247-6875   | 563-242-0184   | <a href="http://www.sunlife.com/us">www.sunlife.com/us</a>   |
| Vision Insurance                 | EyeMed Vision         | 1-866-804-0982   | -              | <a href="http://www.eyemed.com">www.eyemed.com</a>   |
| Group Term Life Insurance        | USABLE                | 1-800-370-5856   | -              | <a href="http://www.usablelife.com">www.usablelife.com</a>   |
| EAP & Life Planning Services     | McLaughlin Young      | 1-800-633-3353   | 704-529-5917   | <a href="http://www.mygroup.com">www.mygroup.com</a>   |
| Student Loan Assistance Program  | GradFin               | (844) 472-3346   | -              | <a href="http://www.gradfin.com">www.gradfin.com</a>   |
| North Carolina State Health Plan | SHPNC                 | 1-888-234-2416   | 919-765-2322   | <a href="http://www.shpnc.org">www.shpnc.org</a>   |
| Harmony Online Enrollment        | Harmony               | 1-866-875-4772   | -              | <a href="http://harmonyenroll.coloniallife.com">harmonyenroll.coloniallife.com</a>                 |
| To View Your Benefits Online     | Pierce Group Benefits | 1-888-662-7500   | 984-225-2605   | <a href="http://www.PierceGroupBenefits.com/CityofDunn">www.PierceGroupBenefits.com/CityofDunn</a> |
| Supplemental Benefits            | Colonial Life         | Customer Service & Wellness Screenings<br>1-800-325-4368<br>TDD For Hearing Impaired Customers<br>1-800-798-4040 | 1-800-880-9325 | <a href="http://www.coloniallife.com">www.coloniallife.com</a>                                     |



NC State Health Plan: Under certain qualifying events, employees and dependents have the opportunity to continue coverage for 18-36 months under the COBRA Act. Please contact the State Health Plan at 1-877-679-6272. If you are retiring, you must either log into [www.myncretirement.com](http://www.myncretirement.com) or call 1-877-679-6272.