



# IMPORTANT CONTACT INFORMATION

	Carrier	Phone Number	Fax Number	Website
<b>Flexible Spending Accounts</b>	IMS	800-426-8739	919-562-0021	<a href="http://www.ims-tpa.com">www.ims-tpa.com</a>
<b>Dental Insurance</b>	MetLife	800-638-5433		<a href="http://www.metlife.com">www.metlife.com</a>
<b>Vision Insurance</b>	Superior Vision	800-507-3800	410-752-8969	<a href="http://www.superiorvision.com">www.superiorvision.com</a>
<b>Employee Assistance Program</b>	NexGen EAP	800-327-2255		<a href="http://www.nexgeneap.com">www.nexgeneap.com</a>
<b>Pet Insurance</b>	Nationwide	877-738-7874		<a href="http://benefits.petinsurance.com/vance-county-schools">benefits.petinsurance.com/vance-county-schools</a>
<b>Telemedicine Benefits</b>	Call A Doctor Plus	803-835-2362		<a href="http://www.teledoc.com">www.teledoc.com</a>
<b>North Carolina State Health Plan</b>	SHPNC	888-234-2416	919-765-2322	<a href="http://www.shpnc.org">www.shpnc.org</a>
<b>Harmony Online Enrollment</b>	Harmony	866-875-4772		<a href="http://harmonyenroll.coloniallife.com">harmonyenroll.coloniallife.com</a>
<b>To View Your Benefits Online</b>	Pierce Group Benefits	1-888-662-7500	984-225-2605	<a href="http://www.PierceGroupBenefits.com/VanceCountySchools">www.PierceGroupBenefits.com/VanceCountySchools</a>
<b>Supplemental Benefits</b>	Colonial Life	Customer Service & Wellness Screenings 1-800-325-4368 TDD For Hearing Impaired Customers 1-800-798-4040	1-800-880-9325	<a href="http://www.coloniallife.com">www.coloniallife.com</a>



NC State Health Plan: Under certain qualifying events, employees and dependents have the opportunity to continue coverage for 18-36 months under the COBRA Act. Please contact the State Health Plan at 1-877-679-6272. If you are retiring, you must either log into [www.myncretirement.com](http://www.myncretirement.com) or call 1-877-679-6272.