

IMPORTANT CONTACT INFORMATION

| | Carrier | Phone/Fax | Email | Website |
|---------------------------------------|--------------------------|--|-------------------------------------|---|
| Flexible Spending Accounts | IMS | P: 800-426-8739 F: 919-562-0021 | - | www.ims-tpa.com |
| Dental Insurance | MetLife | P: 800-638-5433 | - | www.metlife.com |
| Vision Insurance | Superior Vision | P: 800-507-3800 F: 410-752-8969 | - | www.superiorvision.com |
| Telemedicine Benefits | Call A Doctor Plus | P: 800-835-2362 | help@teladochealth.com | www.teladoc.com |
| Student Loan Assistance Program | GradFin | P: 844-472-3346 | - | www.gradfin.com |
| North Carolina State Health Plan | SHPNC | P: 888-234-2416 F: 919-765-2322 | - | www.shpnc.org |
| To View Your Benefits Online | Pierce Group Benefits | P: 1-888-662-7500 F: 984-225-2605 | service@ piercegroupbenefits.com | www.PierceGroupBenefits.com/ CoastalCarolinaCommunityCollege |
| Supplemental Benefits | Colonial Life | Customer Service & Wellness Screenings 1-800-325-4368 F:1-800-880-9325 TDD For Hearing Impaired Customers 1-800-798-4040 | - | www.coloniallife.com |

NC State Health Plan: Under certain qualifying events, employees and dependents have the opportunity to continue coverage for 18-36 months under the COBRA Act. Please contact the State Health Plan at 1-877-679-6272.

If you are retiring, you must either log into www.myncretirement.com or call 1-877-679-6272.