



# IMPORTANT CONTACT INFORMATION

|                                  | Carrier               | Phone/Fax   | Email                          | Website  |
|----------------------------------|-----------------------|---|--------------------------------|--|
| Flexible Spending Accounts       | Ameriflex             | P: 888-868-3539   | service@myameriflex.com        | www.myameriflex.com  |
| Dental Insurance                 | MetLife               | P: 800-638-5433   | -                              | www.metlife.com  |
| Vision Insurance                 | Superior Vision       | P: 800-507-3800<br>F: 410-752-8969  | -                              | www.superiorvision.com                                       |
| Long-Term Disability Benefits    | Sun Life              | P: 800-247-6875<br>F: 563-242-0184  | -                              | www.sunlife.com/us   |
| EAP & Life Planning Services     | Colonial Life         | P: 888-645-1772   | EAPinfo@healthadvocate.com     | www.coloniallife.com/eap                                     |
| Telemedicine Benefits            | Call A Doctor Plus    | P: 800-835-2362   | help@teladochealth.com         | www.teladoc.com  |
| Student Loan Assistance Program  | GradFin               | P: 844-472-3346   | -                              | www.gradfin.com  |
| North Carolina State Health Plan | SHPNC                 | P: 888-234-2416<br>F: 919-765-2322  | -                              | www.shpnc.org  |
| Harmony Online Enrollment        | Harmony               | P: 866-875-4772   | -                              | harmonyenroll.coloniallife.com                               |
| To View Your Benefits Online     | Pierce Group Benefits | P: 1-888-662-7500<br>F: 984-225-2605  | service@piercgroupbenefits.com | www.PierceGroupBenefits.com/<br>PublicSchoolsofRobesonCounty |
| Supplemental Benefits            | Colonial Life         | Customer Service & Wellness Screenings<br>1-800-325-4368<br>F: 1-800-880-9325<br>TDD For Hearing Impaired Customers<br>1-800-798-4040 | -                              | www.coloniallife.com   |



NC State Health Plan: Under certain qualifying events, employees and dependents have the opportunity to continue coverage for 18-36 months under the COBRA Act. Please contact the State Health Plan at 1-877-679-6272. If you are retiring, you must either log into [www.myncretirement.com](http://www.myncretirement.com) or call 1-877-679-6272.