



# IMPORTANT CONTACT INFORMATION

|   | Carrier               | Phone/Fax   | Email                                       | Website  |
|---|-----------------------|---|---|--|
| <b>Flexible Spending Accounts</b>       | Ameriflex             | P: 888-868-3539   | service@myameriflex.com                     | <a href="http://www.myameriflex.com">www.myameriflex.com</a>   |
| <b>Dental Insurance</b>                 | Delta Dental of NC    | P: 800-662-8856   | customersupport@<br>deltadentalcoversme.com | <a href="http://www.deltadentalinc.com">www.deltadentalinc.com</a>   |
| <b>Vision Insurance</b>                 | Superior Vision       | P: 800-507-3800<br>F: 410-752-8969  | -   | <a href="http://www.superiorvision.com">www.superiorvision.com</a>   |
| <b>EAP &amp; Life Planning Services</b> | Colonial Life         | P: 888-645-1772   | EAPinfo@healthadvocate.com                  | <a href="http://www.coloniallife.com/eap">www.coloniallife.com/eap</a>   |
| <b>Pet Insurance</b>                    | Nationwide            | P: 877-738-7874   | -   | <a href="http://www.petinsurance.com">www.petinsurance.com</a>   |
| <b>North Carolina State Health Plan</b> | SHPNC                 | P: 888-234-2416<br>F: 919-765-2322  | -   | <a href="http://www.shpnc.org">www.shpnc.org</a>   |
| <b>BenSelect Online Enrollment</b>      | BenSelect             | P: 888-662-7500   | -   | <a href="http://harmony.beselect.com/buncombe">harmony.beselect.com/buncombe</a>   |
| <b>Custom Benefits Website</b>          | Pierce Group Benefits | P: 1-888-662-7500<br>F: 984-225-2605  | service@<br>piercegroupbenefits.com         | <a href="http://www.PierceGroupBenefits.com/BuncombeCountySchools">www.PierceGroupBenefits.com/BuncombeCountySchools</a> |
| <b>Supplemental Benefits</b>            | Colonial Life         | Customer Service & Wellness Screenings<br>1-800-325-4368<br>F: 1-800-880-9325<br>TDD For Hearing Impaired Customers<br>1-800-798-4040 | -   | <a href="http://www.coloniallife.com">www.coloniallife.com</a>   |



**NC State Health Plan:** Under certain qualifying events, employees and dependents have the opportunity to continue coverage for 18-36 months under the COBRA Act. Please contact the State Health Plan at 1-877-679-6272. If you are retiring, you must either log into [www.myncretirement.com](http://www.myncretirement.com) or call 1-877-679-6272.