



IMPORTANT CONTACT INFORMATION

	CARRIER	PHONE/FAX	EMAIL	WEBSITE
Flexible Spending Accounts	Ameriflex	P: 888-868-3539	service@myameriflex.com	www.myameriflex.com
Dental Insurance	Delta Dental of NC	P: 800-662-8856	customersupport@deltadentalcoversme.com	www.deltadentalinc.com
Vision Insurance	Community Eye Care	P: 888-254-4290	-	www.communityeyecare.net
Short-Term Disability Benefits	USABLE	P: 800-370-5856	-	www.usablelife.com
Group Term Life Insurance	MetLife	P: 800-638-5433	-	www.metlife.com
Telemedicine Benefits	Call A Doctor Plus	P: 800-835-2362	help@teladochealth.com	www.teladoc.com
North Carolina State Health Plan	SHPNC	P: 888-234-2416 F: 919-765-2322	-	www.shpnc.org
Custom Benefits Website	Pierce Group Benefits	P: 1-888-662-7500 F: 984-225-2605	service@piercengroupbenefits.com	www.PierceGroupBenefits.com/ CityofLincolnton
Supplemental Benefits	Colonial Life	Customer Service & Wellness Screenings 1-800-325-4368 F: 1-800-880-9325 TDD For Hearing Impaired Customers 1-800-798-4040	-	www.coloniallife.com



NC State Health Plan: Under certain qualifying events, employees and dependents have the opportunity to continue coverage for 18-36 months under the COBRA Act. Please contact the State Health Plan at 1-877-679-6272. If you are retiring, you must either log in to www.myncretirement.com or call 1-877-679-6272.